

## TERMS AND CONDITIONS OF RENTING THE APARTMENTS:

1. The apartment is rented for days.
2. At the time of booking, the landlord is obliged to make an advance payment of 30% of the amount due for the stay. Up to two weeks before arrival, the remaining amount resulting from the booking must be paid by bank transfer to the indicated bank account.
3. Up to 14 days before arrival, the person making the reservation may cancel the reservation (withdraw from the contract), we will refund the advance payment. After this period, the advance payment is non-returnable.
4. The stay in the apartment lasts from 4:00 pm to 10:00 am.
5. The request to extend the stay beyond the period indicated on the day of arrival should be notified to the apartment staff in advance. They will be taken into account as far as possible. Extending your stay may be subject to an additional fee.
6. Check-in after midnight is optional and must be confirmed each time by the Villa Solina Zawóz staff. The guest is obliged to inform about the check-in after 24:00 24 hours in advance. In the absence of this information, check-in may not be possible and reservations may be canceled due to a no-show.
7. The local tax is PLN 1.50 per person per night and is not included in the price of stay in the apartments.
8. The apartment is for residential purposes only. It is forbidden to conduct any professional or business activity, store and store things, organize events, photo sessions, etc.
9. Villa Solina Zawóz reserves the right to refuse to accept the Guest, without the possibility of refunding the fee for the stay, which:
  1. is under the influence of alcohol or other intoxicants
  2. Refers to the facility staff in vulgarity
  3. uses criminal threats or any form of blackmail
  4. refuses to pay for the stay or compulsory fees
10. On the check-in day, the guest should report any deficiencies or defects in the apartment.
11. Failure to submit comments and objections (in writing: SMS, email, etc.) as to the technical condition on the day of checking in to the apartment, is tantamount to the fact that the apartment, as well as the equipment contained in it, was put into service in a state that did not wake up. comments and reservations of the guest.
12. The guest bears full responsibility for damages to the apartment or its equipment and common property.
13. The apartment staff has the right to enter the rented apartment without the guest's permission in the event of noticing threats to the safety of guests or property, in the event of non-compliance with the apartment regulations, suspicion of behavior that may significantly deteriorate the condition of the apartment, or other situations inconsistent with the principles of social coexistence. Villa Solina Zawóz reserves the right to ask guests to leave the apartments in the above-mentioned situations.
14. If the permissible number of people in the apartment is exceeded, the Lessee undertakes to pay the contractual rate of PLN 50 for each additional person per night.

## TERMS AND CONDITIONS OF RENTING THE APARTMENTS:

15. The stay of animals in the apartment is allowed and additionally payable with a one-time fee of PLN 30.

16. It is forbidden to smoke cigarettes, tobacco products, other stimulants, candles or any other source of fire in the apartment. If you smell the aforementioned Villa Solina Zawóz, the guest will be charged PLN 500.

17. The guest is obliged to comply with the principles of good neighborliness, cleanliness in the premises and within the occupied building, and to maintain the rented apartment in a proper condition.

18. There is an absolute requirement to segregate waste in the apartments

GLASS for green bags / containers

We throw in: empty: beverage and food bottles, jars, glass cosmetic packaging.

METALS AND PLASTICS for yellow bags / containers

We throw in: empty: plastic bottles, caps, caps and lids for jars, plastic packaging, bags, foil bags, milk / juice cartons, food cans, aluminum foil, packaging for cleaning products and cosmetics. We squash the bottles (without caps), packaging, boxes and cans, they take up less space in the container.

PAPER for bags / containers in blue

We throw in: paper and cardboard packaging, newspapers, magazines and leaflets, notebooks, office paper.

CONTAINER FOR MIXED WASTE (Remaining waste, i.e. those that cannot be segregated)

We throw in: everything that cannot be thrown into the other containers and which is not hazardous waste.

19. If, as a result of disturbing order by the Guests, a representative of Villa Solina Zawóz is called to the Apartment or the Municipal Police, Police, Villa Solina Zawóz are called upon to intervene, they will be entitled to immediately terminate the contract due to the customer's fault and, at the same time, have the right to charge the Guest with a penalty of PLN 1,000 without penalty. the possibility of reimbursement of the rental costs.

20. On the day of departure, the Guest is obliged to make Villa Solina available

21. Early departure of the Guest, for reasons beyond the control of the apartment owners does not entitle him to claim a refund for the unused benefit.

22. After the end of the stay, the Guest is obliged to leave the Apartment in the condition in which it was issued to him. Please do basic cleaning apartment, kitchenette and bathroom (cleaning the kitchenette, washing dishes, emptying the fridge, making the beds and assembling towels in one place in the bathroom). Please remember to throw it out rubbish and taking all your items. In case of violation of this point of the Regulations, the Guest will be charged additional cleaning costs in the amount of PLN 100.

23. Complaints:

A complaint is understood as all requests, complaints and grievances about:

- Existing or existing conditions of stay in the rented apartment deviating from the standard specified in the catalog or published information;
- Defects or deficiencies in the equipment of the apartment deviating from them from the standard specified in the catalog or published information;
- Complaints should be reported and submitted in writing to the address of JK

## TERMS AND CONDITIONS OF RENTING THE APARTMENTS:

INVEST JANUSZ KULASA, ul.PODKARPACKA 190, 35-082 RZESZÓW or in an equivalent electronic form no later than within 7 days from the date the occurrence of a situation related to the complaint.

-The claimant should provide their personal data along with the current one correspondence address, e-mail address, telephone number contact.

-The complaint should contain the designation of the apartment occupied by the claimant and a complete description of the situation subject to the claim as well precise definition of the claim.

-Complaints having the required form and content will be considered in within 14 working days from the date of receipt

24. They shall apply to matters not covered by these regulations provisions of the Civil Code.

25. The parties agree to terminate all those arising from the Regulations amicable disputes.

26. The court having jurisdiction to hear disputes within the scope of the Regulations is the Court District, competent for the seat of JK INVEST JANUSZ KULASA and the law Polish law is applicable.

## INFORMATION CLAUSE

\* In accordance with art. 13 of the General Data Protection Regulation of On April 27, 2016 (Journal of Laws UE L 119 of 04/05/2016), I would like to inform you that: The administrator of your personal data is JK INVEST JANUSZ KULASA, UL.PODKARPACKA 190, 35-082 RZESZÓW, NIP: 813-000-91-10

\* Your personal data will be processed in order to use the services renting apartments - pursuant to Art. 6 sec. 1 lit. b general the regulation on the protection of personal data of April 27, 2016.

\* The recipients of your personal data will only be entities entitled to obtain personal data on the basis of legal provisions and entities involved in the provision of services.

\* Your personal data will be stored for 10 years.

\* You have the right to request the administrator to access data personal data, the right to rectify, delete or limit them processing and the right to transfer data.

If you have additional questions, please contact us

☎ Villa Solina Zawóz

☎ 535 094 362

☎ Zawoz.villasolina@gmail.com

☎ <https://www.facebook.com/VillaSolinaZawoz>

## RULES FOR USING THE SAUNA

## TERMS AND CONDITIONS OF RENTING THE APARTMENTS:

The sauna is an integral part of the facility and the regulations apply to it of the above Regulations

Before entering the sauna area and before using it individual devices, please read the regulations.

The use of the sauna is tantamount to the fact that the person reads and accepts all provisions of the regulations

When using the sauna rooms, it is absolutely necessary to comply with regulations, instructions for use of devices, instructions and information provided by employees of the Facility

The use of the sauna is additionally payable

The desire to use the sauna should be agreed with the Facility Service

Villa Solina Zawóz is not responsible for the health effects of staying in the sauna responsibility. The sauna can only be used by healthy people or people whose ailments are not contraindications to use the treatments.

Children up to 16 years of age may stay in the sauna only under the supervision of people of legal age

The sauna may not be used by people:

- suffering from heart disease, hypertension and blood vessel diseases,
- patients with thyroid gland, claustrophobia, epilepsy, acute rheumatic conditions, cancer, acute infections and asthmatic conditions,
- with a fever,
- women during menstruation and during pregnancy,
- tired and intoxicated.

Regulation of the temperature and humidity in the sauna must be controlled by the operator (must not change the parameters yourself).

Before entering the sauna room:

- remove all metal objects as they may cause burns body,
- take off glasses and contact lenses,
- wash the whole body in the shower with soap and then wipe dry,
- take off your shoes.

A maximum of 6 people can stay in the sauna.

In the sauna, you should sit on a towel and keep your feet on it.